

ONWEBCHAT : COOKIES ON MOVE! WEBSITES

(annex to Move! Privacy Policy)

This is a list of cookies that onWebChat may use on Move! websites : www.movelearning.com
www.organisatieleren.be www.organistieleren.nu (and alias addresses) :

So when you accept the cookie policy on our websites you agree using these cookies (name, description, lifetime) :

- onwbchtextpress.sid : It's the identifier for your current onWebChat session (session)
- io : keep socket.io session (session)
- onwbchtclientid : It is a unique id so that onWebChat can identify visitors (1 year)
- onwbchtsessionrandom : A random number used to identify visitors (used only on some browsers) (1 year)
- onwbchtblocked : It is used to store if this visitor is blocked by an operator (6 months)
- onwbchtSound : It is used to store sound On/Off preference of the visitor (if the visitor visit again this website or opens a new tab) (3 months)
- onwbchtlastvisit : The last date visitor visited this website (3 months)
- onwbchttimesVisited : How many times a visitor has visited this website (3 months)
- inChatC : A flag indicating if this visitor is currently chatting. (4 hours)
- hasTriggeredC : a flag indicating if a trigger has been shown (only when using triggers) (4 hours)

Also, the next cookies may be used if the visitors' browser doesn't support sessionStorage (iOS Safari):

- sessionStorage.maxChat : a flag indicating if the visitor has maximized the chat window (so that it will be the same if he opens a new tab)
- sessionStorage.chattext : the text of the chat, so that visitor can see the chat if he opens a website page on a new tab
- sessionStorage.hideImage : a flag indicating if the visitor has hidden the image (on chat window)
- sessionStorage.mustSendTriggerText : a flag indicating that the text of the trigger should be sent to the operator (for displaying the chat dialog)
- sessionStorage.hasStartedWriting : a flag indicating if the visitor has started writing in the text area
- sessionStorage.triggerText : the text of the trigger that has been shown to the visitor
- sessionStorage.hasTriggered : a flag indicating if a trigger has been shown
- sessionStorage.hasWrSeByTr : a flag indicating if the text "served by ..." has been written to the visitor chat
- sessionStorage.secOnSite : how many seconds the visitor is on the website (only when used triggers for the whole website)

For more questions on these cookies you can reach te onWebChat team at info@onwebchat.com or visit their website at www.onwebchat.com

Move! Organizational Learning